



Appointment Reminder

Name:	
Appointment with:	
Date:	
Time:	
Appointment with Patient Navigator	N/A
Date:	
Time:	

PLEASE BRING THE FOLLOWING WITH YOU

• Proof Of Total Household Income: If you would like to be considered for our sliding scale rate.

Examples are: Recent paycheck stub, letter from employer, recent income tax return, government support, and if you are paying or receiving child support.

- A Photo ID
- Insurance Card:

If you have insurance, please check to see if you need to pre-certify.

If yes, you will need to call and pre-certify your appointment as failure to do so may result in non-payment of your insurance.

- Court order (if services are court ordered)
- Anyone under 18 MUST be accompanied by a parent or legal guardian
- Call 24 hours before the scheduled appointment if you will not be able to keep this
 appointment. Charges may incur for any appointment not cancelled 24 hours in
 advance.

QUESTIONS?

Please do not hesitate to contact your local SEKMHC office. www.sekmhc.org

Welcome





We are happy you are here and appreciate the opportunity to assist you!

What should I expect?

New SEKMHC clients will meet with an intake therapist to complete a comprehensive registration process, which includes a client interview, the completion of paperwork, and a psychological assessment. After your initial meeting, you and your therapist will review the information and determine if future sessions will be helpful.

If you have recently been a client, your information may be readily available and only need a simple update.

What's next?

If you and your therapist determine future sessions are necessary, you will be referred to a different therapist for treatment (who becomes your primary clinician), based on your preferences and schedule availability. He or she will help you establish your goals and develop strategies to attain your objectives through the creation of a treatment plan. You will be involved in planning your treatment at all points of your mental health journey.

We understand things come up.
Please keep in mind appointment
times are booked especially for you.
If you need to cancel your appointment,
please call your local office to cancel.

Will therapy be the only service provided by SEKMHC?

There are a variety of services that you and your therapist may choose that will support your efforts to reach your goals. These services will coordinate with your treatment plan. Some options may include:

- Case management
- Peer support
- Support group meetings
- Attendant care
- Medical Primary Care
- Medical Urgent Care
- Surgical/Specialty
- Assertive Community Treatment
- Individual Placements and Supports
- Laboratory
- Immunization
- Radiology

How do I know if I'm making progress?

Your primary clinician coordinates notes from all service providers you may see at SEKMHC and will review your goals and treatment plan with you each session. Through measuring and monitoring your progress, your therapist logs a progress note in your medical record after each meeting. As each goal in your treatment plan is achieved, focus is given to the next one on the list, until you and your therapist agree that it's time for discharge or changes should be made.

What do I do if I need special accommodations?

We want your visits to be as pleasant and productive as possible! If you need special accommodations, please let us know in advance. Our buildings and restrooms are wheelchair accessible. Please communicate your needs if you require any additional assistance.

Southeast Kansas Mental Health Center provides medically-necessary services equally to all regardless of race, color, religion, sex, national origin, age, disability, or the ability to pay.

Contact Us

We are here for you, whenever you need us.

- (866) 973-2241 24/7 Crisis Services
- Ashley Clinic (620) 431-2500
- @southeast kansas mental health center
- @ashleyclinic
- a @sekmhc
- @sekmhc
- @sekmhc | @ashleyclinickansas
- @sekmhc
- @sekmhc
- www.sekmhc.org | www.ashleyclinic.com

Payment Arrangements

Our Board of Directors has established financial policies for clients about payment for services. Fees are based on a sliding scale that takes into consideration household income and the number of household members.

Please provide proof of income to office staff to determine where you fit on the sliding scale for payment arrangements. We will charge the full-service rate to your account if we have not received proper documentation to apply the sliding scale guidelines. However, we will adjust your account accordingly once you provide proof of income.

Proof of income may include:

- Pav stub
- Income tax forms
- Letter from employer
- Letter from probation officer
- Verification of cash assistance
- SSI or SSDI
- Child support order
- Any other government support for all individuals in the home

We NEVER deny services based on the inability to pay.

Payment Agreement

Once your fee is determined, we will ask you to sign a payment agreement. Once we receive a signed agreement, payment is expected at the time services are received. If this is impossible, our staff will provide monthly statements from which payment may be made. Staff will have access to your account information and can provide an outstanding balance amount upon request.

If the sliding scale fee seems to be unmanageable, you may submit a reduction request form for review by the Chief Executive Officer or Chief Financial Officer. They carefully consider each request before making a final determination.

After 120 days of nonpayment or no effort to reduce an outstanding balance, the Accounts Receivable Department staff will turn the account over to the Kansas set-off program for collection.

Our responsibility to you:

- Arrange accommodations to provide services to you in an alternate location if our facility is not accessible to you due to disability. Please let our staff know alternate accommodations are required.
- Provide treatment within the scope of services offered by the Center until the Treatment Plan is either ineffective, no longer necessary, or subject to noncompliance by the client.
- Refer the client to other resources if the Center is unable to provide the necessary care.
- Terminate treatment if the client does not participate in the service in good faith or does not appear to be benefiting from treatment.

Your responsibility to us:

- Actively participate in your treatment process
- Tell us if you or a family member are in crisis or if an emergency exists
- Keep scheduled appointments or provide prior notice for cancellations
- Arrange for care of your children while you're receiving services
- Provide accurate financial and background information as requested and inform us of any changes
- Authorize communication with your primary care practitioners and other providers who are essential to a coordinated plan of care
- Pay for services according to our financial policies established by our Board of Directors
- Treat our agency staff with courtesy and respect
- Discuss termination of care with your therapist/counselor before leaving treatment
- Respect the confidentiality of other clients
- Assist SEKMHC in maintaining a safe environment
- Inform us of special accommodations needed due to disability or special condition
- Communicate with SEKMHC about any dissatisfaction you have about services you've received

We want to know what you think



https://forms.office.com/r/VABaJ07xCq

Your satisfaction is our measure of success. We welcome your opinions!

Please provide feedback with comments in our Suggestion Box, located in the lobby of each office. Your input helps us plan additional programs/services and provide better care.





Case Number/Chart ID				Date
Last Name	First Name	Prefe	erred Name	
Maiden Name	Former Married Name	Married Name(s)		
Date of Birth	Age C	lient Social Securi	ty Number _	
Physical Address	C	ity/State/Zip		
County	_ Home Phone	Cell Phone		_ Work Phone
Best way to contact	Best time to contact	E	mail	
Primary Language	Other Language(s)	Spoken		
Client/Patient Informa	tion			
Legal Sex at Birth: □Ma	le 🗆 Female			
Race: □White □Black	or African American □Americ	an Indian □Alask	kan Native	□Native Hawaiian
□Pacific Islander □As	ian □Other			
Ethnicity: □Hispanic □]Not Hispanic			
Do you Have a Legal Gu	ardian? □No □Yes If Yes	, please provide th	e following:	
Legal Guardian Name _		Phone		
Physical Address		City/State/Zip_		
Client Legal Custody Sta	atus (Check One) 🗆 A. No JJA	/DCF Involvement	☐ D. Child	in JJA Custody/Out-of-Home
\square G. Child in JJA Custody/Lives-at-Home \square J. Under Supervision of JJA/Not Custody				
\square M. Child in DCF Cust	ody/Out-of-Home 🛮 P. Child i	n DCF Custody/Liv	/es-at-Hom	е
☐ S. Under DCF Supervision/Not Custody ☐ Other: Explain				
Client Employment Stat	us (Check One) 🗆 2. Part-Tim	e (less than 35 ho	urs) 🗆 3. Fi	ull-Time (more than 35 hours)
☐ 4. Retired ☐ 5. Uner	nployed 🛚 6. Active Military D	uty 🗆 7.Not in La	bor Force	
Client Marital Status \Box 1. Never Married \Box 2. Married \Box 4. Divorced \Box 5. Separated \Box 6. Widowed				
☐ 7. Common-Law ☐	00. Other			
Client Student Status [□1. Full-Time Student □2. Pa	rt-Time Student [∃3. Not a St	udent

Physical and Behavioral	<u>Health</u>					
Primary Care Provider	ovider Primary Care Provider Telephone Referred by					
Has the patient received	previous mental hea	alth services? [☐ Yes ☐ No If	yes please list:		
Name of Facility	Add	ress	<u>In</u>	patient/Outpatient	Dates	
Has the patient received	health services in th	e last 2 years?	☐ Yes ☐ No If	yes, please list:		
Name of Facility	Add	ress	In	patient/Outpatient	Dates	
Client Employment Infor	mation (If not emplo	yed, head of ho	ousehold employ	ment information)		
Employee Name	Empl	oyer	Occupation			
Name (spouse) Employer			Оссир	ation		
Address (City/State/Zip)			Phon	e		
*List Sources of Househo	old Income *Proof of	f Income Must	t be Attached fo	r Fee Adjustment		
Amount	Source			Gross Monthly		
Amount	Source			Gross Monthly		
Amount	Source			Gross Monthly		
List Those Dependent Up	oon Household Incor	<u>me</u>				
Name		Age	Relationsh	ip		
Name		Age	Relationsh	iip		
Name		Age	Relationsh	ip		
Name		Age	Relationsh	ip		
Name		Age	Relationsh	iip		
Emergency Contact Info	rmation					
Contact Name		Phone				
Address (City/State/Zip)						

Advanced Directives

You have the right to use Advance D can be provided but is not required f	•	have written Advance Directives, if not, a form
Primary Insurance		
Same as Patient □ Yes □ No		
Primary Card Holder Name	Primary Ca	rd Holder's Date of Birth
Relationship to Patient		
Insurance ID Number	Group Number _	
Physical Address (City/State/Zip)		
Primary Cardholder Name	Company N	lame
Benefit Verification Date	Pre-certification Date & Informati	ion
Secondary Insurance		
Same as Patient \square Yes $\ \square$ No		
Primary Card Holder Name	Primary Ca	rd Holder's Date of Birth
Relationship to Patient		
Insurance ID Number	Group Number _	
Physical Address (City/State/Zip)		
Primary Cardholder Name	Company N	lame
Benefit Verification Date	Pre-certification Date & Informati	ion
Person Responsible for Payment if N	lot Same as Patient	
Last Name Fi	rst Name Date o	of Birth
Relationship to Patient	Social Security Number	Phone
Physical Address (City/State/Zip)		
Employer Name	Employer P	Phone
<u>Veteran Status</u>		
If you are a veteran, did the VA refer	you here for treatment? \square Yes $\ \square$ No	
Do you have a VA "fee basis ID card'	?" □ Yes □ No	
Is your present medical condition du	ue to an accident of any kind? \square Yes	□ No
If yes, please explain		

Worker's Compensation Insurance Information	
Date of Accident Employer Name	
Employer Address (City/State/Zip)	
Employer Contact	Employer Phone
Employer's Work Comp Insurance Company Name	
Insurance Policy Number	Work Comp Claim Number
Work Comp Address (City/State/Zip)	
Work Comp Adjuster Contact	Adjuster Phone
Automobile, No-Fault or Liability Insurance	
Date of Accident Type of Insurance	
If not an auto accident, please describe the accident	
Business/Property Owner Name	Address
Policyholder Name	Address
Insurance Company Name	Address
Legal Representative (if any) Name	Address





XXXX

XXXX

XXXX

XXXX

Agreement for Financial Responsibility

Client	Ca	ase #	
* - A unit is 15 minutes. ** - Proof of income must	be attached before	fee is adjusted. ***-No fee adjus	stment.
		Fees are subject to cha	nge without notice
Type of Service		Unadjusted Fee	Adjusted Fee**
Assessment (Counselor or QMHP)	90791	\$ 200.00 per hour	\$
Assessment (Psychiatrist)	90792	\$ 210.00 per hour	\$
Individual/Family Therapy (Counselor or QMHP)	90837	\$ 210.00 per hour	\$
Group Therapy	25000	\$ 90.00 per hour	\$
Community Psychiatric Support	31000	\$ 140.00	\$
Medication Review	99213	\$ 130.00 per hour	\$
Injections	96372	\$ 40.00 per appointment	\$
Targeted Case Management	34000	\$ 25.00 per unit*	\$
Attendant Care	33000	\$ 10.00 per unit*	\$
Psychosocial Group	32000	\$ 10.00 per unit*	\$
Peer Support (Individual)	35000	\$ 15.00 per unit*	\$
Outpatient Treatment Program	90837	\$ 210.00*	
Chemical Abuse Services			\$
ADSAP Evaluations	14000	\$150.00 for 2 hours	XXXX
Alcohol/Drug Diagnostic Evaluation	90791	\$150 per evaluation***	XXXX

PLEASE READ THIS CONTRACT BEFORE SIGNING

61000

61000

90829

25200

\$100.00***

\$50.00***

\$60.00

\$40.00

I authorize the use of this form for all my insurance submissions.

I authorize the Center to act as my agent to help me obtain payment from my insurance company.

I authorize payment directly to the Center for services rendered. I understand that a claim will be filed at the unadjusted cost per hour. If my insurance does not reimburse the Center in the amount of my fee, I understand that I am responsible for my bill.

I authorize the Center to disclose information needed for billing purposes to all my insurance companies. I acknowledge receipt and I have reviewed and understand the Financial Policies. I agree to comply with these policies.

I understand that 24 hours' notice is required when canceling or rescheduling my appointment.

I certify that I have received the Individual Rights, Welcome brochure, Notice of Privacy Practices, and Good Faith Estimate

Alcohol/Drug Information School (Adult) Alcohol/Drug Information School (Adolescent)

Tobacco Cessation

Tobacco Cessation Class

I certify that I understand my rights and responsible I certify that I have provided accurate informal certify that I have read and agree to this continuous that the fee was discussed with me.	ation.		
Provider Name			
Client/Parent or Legal Representative PLEASE MAKE COPY	Date FOR CLIENT - ORI	Witness GINAL IS FILED IN CASE RECORD	
Face Sheet & Informed Consent			





Informed Consent For Voluntary Initial Assessment and Treatment

Client Name:

I understand that by signing this consent for initial assessment an evaluation at Southeast Kansas Mental Health Center. I mental health or substance abuse needs and to develop speconcerns that have brought me to the Center.	The purpose of this evaluation is to assess my current
I understand that the initial evaluation will be conducted b	у
The evaluation will consist of interviews, but I may also b thoroughly assess my needs.	e asked to participate in psychological testing to more
I understand that my therapist may need to discuss my cas associate and/or supervisor for the purpose of providing his asked to see additional professional staff who may particip these discussions will be kept confidential unless I authorized required by law. These exceptions to confidentiality are sp given a copy.	gher quality service to me. I am aware that I may be pate in my evaluation and treatment. I understand that ze that information be released or unless allowed or
I understand that some treatment recommendations may be evaluation is complete and an initial treatment plan has be review and discuss with my therapist my diagnosis and tre recommendations.	en formulated, I will be given the opportunity to
I understand that this consent is voluntary and that I can w	ithdraw my consent to treatment at any time.
I understand that some services may be made available thr I have the right to not have services provided by telemedic	
I hereby consent to participate in the process of assessmen Center.	t and treatment at Southeast Kansas Mental Health
Client Signature	Date
Parent/Guardian Signature	Date
Witness Signature	Date





You have the right to receive a "Good Faith Estimate" explaining how much your medical care will cost

Under the law, health care providers need to give **patients who don't have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- Make sure your health care provider gives you a Good Faith
 Estimate in writing at least 1 business day before your medical
 service or item. You can also ask your health care provider,
 and any other provider you choose, for a Good Faith Estimate
 before you schedule an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, visit www.cms.gov/nosurprises or call 620 343-2211.





********MEDICARE ONLY********

CLIENT'S NAME:	CASE #
MEDICARE ID#	
ONE TIME AUTHORIZATION:	
behalf to the Southeast Kansas Mental F provider. I authorize any holder of med	edicare benefits be made either to me or on my lealth Center for any services furnished me by that ical information about me to release to the Health agents any information needed to determine these ed services.
SIGNATURE	DATE
WAIVER OF LIABILITY STATEMEN	<u>T</u>
although it would otherwise be covered, programs standards, Medicare will deny case, Medicare is likely to deny payment Therapy, b) Individual therapy when pr	If Medicare determines that a particular services, is not reasonable and necessary under Medicare payment for that service. I believe that, in your for one of the following reason(s): a) Family ovided on the same day as a Medication Review, or rapist who is not a qualified Medicare providerD., Ph.D., and LSCSW's.
v v <u>v</u>	at he or she believes, that in my case, Medicare is dentified above, for the reason(s) stated. If personally responsible for payment."
v iii	Medicaid, the charge will be submitted to them. with the charge, even though Medicare has denied it. any unpaid charge.
SIGNATURE	DATE





INDIVIDUAL RIGHTS

The following rights pertain to all individuals receiving services at the Southeast Kansas Mental Health Center and Ashley Clinic.

- Confidentiality: Your medical and psychological records will be held in confidence, subject to the following conditions:
- Information may be exchanged from time to time in professional consultation among members of the Southeast Kansas Mental Health Center and Ashley Clinic staff.
- Records may be disclosed to you or others upon your written consent, or by the written consent of your parent if you are under the age of 18. Once you authorize release of information, you can revoke the authorization. The consent and its revocation must be in writing.
- Southeast Kansas Mental Health Center and Ashley Clinic Executive Director may refuse to disclose portions of these records if it is felt that such disclosure would be injurious to your welfare. In this event, the Executive Director or designee would provide you with a written statement explaining why the disclosure would be injurious to your welfare. In the presence of a Court-Ordered request for information, individual consent is not required.
- No information will be disclosed to persons not otherwise authorized by Law to receive such information.
- Kansas Statutes require that suspected cases of child or adult abuse be reported to the appropriate agency. You are also advised that threats of certain and immediate danger to yourself or others may be reported to appropriate authorities. When such a report is made, it may occur in conjunction with consultation with either the Executive Director, Medical Director, Director of Clinical Services, and/or Director of Community Support Services of the Southeast Kansas Mental Health Center and Ashley Clinic.
- You have the right to an explanation of the nature of all medications prescribed, the reasons for the prescription, and the most common side effects known to be associated with the medication.
- You have the right to an explanation of the nature, course of any treatment prescribed, approximate duration and any known risks associated with such

treatment. You have the right to request information on possible alternative treatment.

- If you are a voluntary individual, you have the right to refuse any and all treatment. All clients have the right to know the name and credentials of the person in charge of his/her treatment. You have the right to request a different treatment provider within the limits of the Center's ability to provide someone else. Let the provider or office staff know.
- If you are an involuntary or a Court-Ordered individual, you have the right to an explanation of the possible legal consequences, should you fail to comply with the prescribed evaluation and/or treatment program. (Note: the staff may or may not be aware of <u>all possible</u> legal consequences. The Center is responsible. for reporting your noncompliance to Court authorities.)
- You have the right to treatment in the least restrictive environment, dependent upon your treatment needs.
- You have the right to be treated with dignity, respect and professionalism and not be subjected to verbal or physical abuse or exploitation. You will receive services without discrimination.
- You have the right to receive services from a psychiatrist or physician not employed or contracted by the Southeast Kansas Mental Health Center and Ashley Clinic, provided that the necessary releases are signed to ensure coordination of care. The psychiatrist or physician providing such services will assume medical responsibility for all medications prescribed.
- You have the right to be accompanied or represented by a person of your own choosing during all contacts with the Southeast Kansas Mental Health Center and Ashley Clinic, providing that this does not compromise your right to confidentiality or prove detrimental to your treatment.
- You have the right to file, or have counsel or other representative file, a complaint concerning the violation of your rights or any other matter with the Executive Director. Forms for such complaints may be obtained from the receptionist at each Center location. Such complaints may be hand delivered to the Center office or sent by certified mail. You or your designee may be present when complaints are discussed, or the outcome determined.

These righ	its are in com	mpliance with	K.A.R.	30-60-50,	Article	60-
Licensing	of Community	Mental Healt	h Cente:	r.		
Signature			Dat	te		





Televideo Mental Health/Chemical Abuse Consent Form

I understand that:

- 1. I have the option to withhold consent at this time or to withdraw this consent at any time, including any time during a session, without affecting the right to future care, treatment, or risking the loss or withdrawal of any program benefits to which I would otherwise be entitled.
- 2. The potential benefit of Southeast Kansas Mental Health Center televideo mental health/chemical abuse services is that I will be able to talk with mental health/chemical abuse staff or providers from this local setting for an evaluation of my needs.
- 3. The potential risk of Southeast Kansas Mental Health Center televideo mental health/chemical abuse services is that there could be a partial or complete failure of the equipment being used which could result in the inability of the mental health/chemical abuse staff or provider to complete the evaluation, mental health/chemical abuse services, and/or prescription process.
- 4. No video or voice recording is made or preserved of any Southeast Kansas Mental Health Center televideo mental health/chemical abuse service session.
- 5. All existing or applicable protections for confidentiality apply to any Southeast Kansas Mental Health Center televideo mental health/chemical abuse service session.
- 6. All existing laws regarding client access to mental health/chemical abuse information and copies of mental health/chemical abuse records apply to any Southeast Kansas Mental Health Center televideo mental health/chemical abuse service session.

I consent to Southeast Kansas Mental Health Center televideo mental health/chemical abuse services in circumstances in which mental health/chemical abuse staff or providers appropriate to my needs are not immediately available at my site. My mental health/chemical abuse care provider has discussed with me the information provided above. I have had an opportunity to ask questions about this information, and all of my questions have been answered. I understand the written information provided above.

Signature of Client	Date	
Signature of Responsible Adult	Relationship to Client	Date
Signature of Witness/Interpreter	Date	





Electronic Communication Consent

Client Name:	
DOB:	
SSN:	
Purpose: Consent to allow SEKMHC staff to correst be used for scheduling, appointment reminders, billing communication/information. I am responsible for procell phone number.	ing, and other forms of client
Cell Phone/Text Number:	Email address:
Cell Phone/Text Number	Email address:

E-Mail and Text Messaging Risk Factors and Responsibilities

Risks:

- Emails can be circulated, forwarded, and stored in numerous paper and electronic files.
- Email or text messages can be sent out and received by many recipients, some or all of whom may be sent the message accidently.
- Emails/text messages are not always encrypted and could be read by someone with the skills to do so.
- Email or text messages senders could misaddress a message.
- Emails or text messages are easier to falsify than handwritten or signed documents.
- Even if someone deleted an email or text message, there may still be a backup copy.
- Employers and on-line services may have a right to archive or inspect emails/text messages transmitted.
- Email/text messages can be intercepted, altered, forwarded or used without authorization or detection.
- Emails or text messages are a part of the client's file and therefore can be used as evidence in court.
- Emails or text messages can be used to introduce viruses into computer systems.

Conditions for use:

- We can't guarantee that email or texts will be read, received or responded to within a particular time frame.
- No one should use text or email for emergencies or any matter that is time sensitive in nature. Please call 911, the crisis line or go to the nearest ER for care.
- Texting and emails are to be used during business hours and not to be used after hours or during weekends and holidays and we can't guarantee a response during these times.
- All emails or text messages received or sent may be made part of the client record.

- Messages may be forwarded internally via email to staff.
- Messages may be forwarded to independent third parties with signed release on file.
- The center uses Facebook, has a website, and third-party applications that we use to connect with the community and to provide tools to assist with problem solving/learning skills. If you use these sites to connect with us, we can't guarantee confidentially on these sites.

By signing below, I agree to Electronic Consent Form and request that my provider communicate with me electronically. I can revoke in writing at any time. I understand risks involved and agree to the conditions above. The center may use third party applications, and these will be explained to me at the time. I hereby release, discharge and agree to hold harmless all parties to whom this consent is given from any liability that may arise from the release of information authorized below.

Messages may be communicated to me via email, cell phone and by texting/SMS on my cell phone.

, ,	1 3 3	J 1
*Client or Client's Parent/Legal Guardian Signature	Date	
Printed Name	Print Relationship to c	lient (if other than self)
Signature of Witness	(Print Name)	

What is a Patient Navigator?

Welcome to Southeast Kansas Mental Health Center. One of the first steps in beginning services is to meet with a Patient Navigator. The Patient Navigator will conduct a 15-minute free, anonymous health study to provide better whole-person care.

Step One: Complete a Baseline Health Study

The health study consists of obtaining vitals and a short health questionnaire.

Step Two: Complete Reassessment Health Study and obtain vitals at six months

The client will continue to meet with the Patient Navigator every six months as long as the client receives services from Southeast Kansas Mental Health Center. When the Patient Navigator obtains vitals, they will collect the client's blood pressure, pulse, temperature, height, weight, and waist circumference. Fingerstick testing is also offered to check cholesterol, etc.

What does a Patient Navigator do?

- Help Clients Fill out Paperwork
- Resource Management for Clients
- Obtain Vitals
- Care coordination for other needed supports
- Follow-up from first appointment (our patient navigators will be following up with a phone call to check in on the client and remind them of their upcoming appointments. This will be done within 2 weeks of their initial appointment).



(866) 973-2241 | sekmhc.org Serving Allen, Anderson, Bourbon, Linn, Neosho and Woodson Counties

We are here for you whenever you need us.





Parent or Legal Guardian,

The Center has become a Certified Community Behavioral Health Center (CCBHC). This supports the expansion of our services to provide the best care possible for each consumer. To follow the regulations for the state, each consumer will meet with a Patient Navigator to complete a health study. The first step is to complete a Baseline health study. The study consists of obtaining vitals and a short questionnaire. The second step is to complete a Reassessment health study and obtain vitals at 6 months. The consumer would continue to meet with the Patient Navigator every 6 months forward as long as the consumer is receiving services from Southeast Kansas Mental Health Center. When vitals are obtained by the Patient Navigator, he/she will collect the consumers blood pressure, pulse, temperature, height, weight, and waist circumference. The studies are anonymous. Each study completed is important to assist with the growth of the Center. Thank you for your participation. The Patient Navigators look forward to meeting with each consumer.

Navigators will conduct a 15-minute he	ealth study with your child.		
I,participate in the baseline health study	, would like my child,		_ to
Parent/Legal Guardian Signature		Date	

If you have any further questions, please contact the office you are being seen in.

This is a completely free service offered by the mental health center. Our Patient



CONSENT FOR RELEASE OF CONFIDENTIAL INFORMATION

402 S. Kansas Chanute, KS 66720 1322 S. Grant Chanute, KS 66720 505 S. Plummer Ave Chanute, KS 66720 401 Woodland Hills BLV Box #6 Fort Scott, KS 66701

212 State Street Fort Scott, KS 667010 519 S. Elam Garnett, KS 66032

Humboldt, KS 66748 505 W. Fifteenth

1106 S. 9th

111 S. 9th Humboldt, KS 66748

204 S. Main

304 N. Jefferson PO Box 807 Iola, KS 66749

826 E. Madison lola, KS 66749 401 S. Washington lola, KS 66749

223 E. Main Street Mound City, KS 66056

Pleasanton, KS 66075 Yates Center, KS 66783							
Client Name				Client Case #			
Client Address							
Date of Birth				Phone #			
	dress ephone/Fax			the following information:			
Assist in the provision of services Personal use Criminal Justice Coordination of Treatment	Legal/Court ordered School Other: Other:			Medication Reports Medication Reports Labs Labs Appointments Billing Other Other			
Expiration							
This authorization shall remain in effect un from the date listed below. I understand the in reliance upon it) by providing verbal or way be charged for preparing and sending	(month/day/year) at I may revoke this authorization at an written notice of revocation to Southeas	y ti	ime (except to the extent	that action	n has been taken	
I acknowledge that I am aware that certa State Law. I acknowledge upon signing the protections afforded or am waiving my rigunderstand that the information used or distinger be protected by the privacy regulation. I understand that enrollment, eligibility, pay	this consent that I am waiving my right ghts to being informed of the specific sclosed pursuant to this authorization nons.	nts pro nay	unde ovision y be	er these laws and ons of these laws, s subject to re-disclos	I am awar Statute 42 sure by the	re of the specific CFR – Part 2. I recipient and no	
,,,,,,		۰.	0			T	
Client/Patient Signature					Date		
Parent/Guardian/Legal Representative					Date		
Relationship to Client							
Witness Signature					Date		







Informed Consent

Client's Name:		
Social Security Number:	Date of Birt	h:
Southeast Kansas Mental Health Center, A company to strive towards whole person o	•	-
Your treatment team now includes your p Clinic, and Yates Center Dental therefore, team.		•
Signature of the Patient:		Date of Signature:
Signature of personal representative:	Relationship:	Date of Signature:
Witness Signature:		 Date of signature:





CHILD & ADOLESCENT INTAKE ASSESSMENT¹

IDENTIFYING INFORMATION

Client Name	Date of Birth	_Age
☐ Male ☐ Female ☐ Other		
Distinguishing Physical Characteristics (i.e., hair color, disabling cond	ition, etc.):	
Physical Aids Present (i.e., glasses, cane, walker, hearing aid, etc.):		
School Status: Cultural Ide	entity:	
Living with Whom? How lo	ong in area?	
Type of Residence: Who re	eferred your child?	
PARENT INFORMATION		
Your Name:		_Age
Other Parent/Guardian in Residence Name:		Age
Do you have joint custody: \square Yes \square No If yes, how long? $_$		
If divorced, does the other parent agree services should be sought? \Box] Yes □ No □ Do not Know	
Other Parent Name:		
FAMILY AND SIGNIGICANT RELATIONSHIPS		
Child/Adolescent Raised by? \square Parents \square Grandparent(s) \square Single	le Parent 🗆 Other:	
What do you think about how your child was raised?		
How many brothers or sisters does your child have?		
What kind of relationship does your child have with their brothers and	sisters?	
Parent Marital Status? ☐ Never Married ☐ Married ☐ Divorced ☐	Separated 🗆 Widow(er) 🗆	Living as Married
How many times have you been married? How long each	time?	
Total Number of Children?hishersours.		
How much stress do you feel from parenting? \square None \square Some \square	A Lot Overwhelmed	

PRESENTING CHALLENGE

What is the MOST SIGNIFICA!	NT challenge or reason for seeki	ng help today?		
How would you rate the severi	ty of this challenge? \Box Mild \Box	Moderate ☐ Sign	ificant Extreme	
How long has this been a chal	lenge?		<u> </u>	
How often does the challenge	occur? \square Constantly \square Daily	☐ Weekly ☐ Mo	onthly 🗆 Less Often	
Has there been:				
Suicide thinking or attempts?	\square In the last month? \square Today?	?		
Thoughts of harming others o	r attempts? \square In the last month	n? ☐ Today?		
How difficult was it to get your	child or adolescent to come for	help?		
In what ways have the challen	ges troubled you as the caretake	er?		
			Center? For example, is there a service or	
Who else, such as family men	nbers or friends, will be involved	in treatment?		
	IGTHS, ABILITIES, NEEDS, & P		in treatment?	
☐ Family Support	☐ Network of Friends	□ Spiritual	☐ School	
☐ Stable Finances ☐ Other:	\square Available Transportation	•		
·	esses many different abilities the may be most useful in treatmen		o help overcome problems.	
 □ Take Medication □ Work cooperatively with Ot □ Request Help from Others □ Use Self-Help Materials □ Follow Directions 	☐ Resolve Conflicts☐ Keep Appointmer☐ Complete Tasks A	its	 □ Express Thoughts or Feelings □ Abstain from Alcohol/Drugs □ Analyze Problems □ Develop Solutions to Problems □ Manage Time Effectively 	
☐ Maintain Consistent Behavi	or Other:		☐ Other:	

Challenges with:	Father	Mother	Father's	Father's	Mother's	Mother's
			Father	Mother	Father	Mother
Aggressiveness, and defiance as a child						
Attention, overly active, impulse control as a child						
Learning Disabilities						
Dropped out of School						
Mental Retardation						
Psychosis or Schizophrenia						
Depression for more than two (2) weeks						
Anxiety Disorder that Impaired Work						
Tics or Tourette's Disorders						
Alcohol and/or Drug Abuse						
Law Enforcement						
Physical Abuse						
Sexual Abuse						

DISCIPLINE

What methods have been used to discipline the child or adolescent?						
Verbal reprimands	Successful	Unsuccessful				
Time out (isolations)						
Removal of privileges						
Removal of toys or activities						
Rewards						
Physical punishment						
Spend time with						
Let them have their way						
Avoid Conflict						

How often does your child or adolescent <u>eventually</u> comply with your commands? \Box Always \Box Never \Box More than half the time \Box Less than half the time
How much agreement and consistency do you and other caregivers show in discipline? \Box Always \Box Never \Box More than half the time \Box Less than half the time
LEGAL HISTORY (Reminder: You may choose not to answer any of the following questions.)
Has your child or adolescent had contact with law enforcement? \square Yes \square No
Has your child or adolescent ever been arrested or taken to court? \square Yes \square No
Has your child or adolescent ever been placed in a correctional institution? ☐ Yes ☐ No If yes, when? For how long? Where?
Current legal issues or problems?

DAILY ACTIVITY STRENGTHS AND LIMITATIONS

CHILD/ADOLESCENT	Mark the Following (S) for Strength or (L) for Limitation. If neither, leave blank.	
ACTIVITES ¹		
1. Personal Care	Helps or manages general cleanliness: daily bath, shower, brush teeth	
2. Grooming	Assists or manages general appearance: hair, shave, comply with school rules	
3. Dress	Assists or responsibly cares for clean clothes, comply with school dress code	
4. Household Stability	Contributes to stability in the home (age-appropriate): respects others & property, shares in chores, involves caretakers in school-related projects, grades	
5. Physical & Mental Health	Assists or manages adequate weight, moods, outdoor exercise, aches; takes medications or over-the-counter drugs only with adult supervision	
6. Communicate	Greets adults; listens, expresses feelings, anger, opinions effectively	
7. Safety within Environment	Plays it Safe? Avoids guns, knives, matches, dangerous people or places where there likely is trouble or abuse; if driving, has safe record	
8. Managing Time	Assists or manages time for promptly, regularly attending school & work (age-appropriate); completes tasks, sleeps, wakes up, eats on regular basis	
9. Managing Money	Reliably handles or manages monetary allowance; abstains from overspending personal limits, betting, stealing, and borrowing	
10. Nutrition	Eats at least 2 basically nutrition meals with caretakers; eats healthy snacks	
11. Problem Solving	Understandings presenting problems, reasons for seeking services; focuses on possible solutions for age-appropriate time periods; assists or manages difficult situations	
12. Family Relationships	Feels close to at least one other person at home; gets along with family or caretakers, feels loved	
13. Alcohol/Drug Use	Abstains from smoking cigarettes, drinking alcohol, doing drugs or inhalants of any kind; avoids high risk drinking situations & people who use drugs	
14. Leisure Entertainment	Enjoys 2 or more fund & relaxing activities: music, watching or playing sports, reading, computer-board games, cards, artistic hobbies, movies, TV	
15. Community Resources	Uses community activities, resources: after-school sponsored tutoring, clubs, sports, Scouts, YM/YWCA, library, church, dance	
16. Peers/Social	Makes, keeps same-age friends; avoids bullying, gangs, cults, antisocial groups	
17. Sexual Behavior	Behavior is sexually responsible with girls, boys (and age-appropriate)? Avoids sexual activities, infections, and pregnancy	
18. Work & Productivity	Feels good about performance at school, considers grades to be good, completes school projects without undue difficulty. Has vocational goals	
19. Coping Skills	Accepts adult correction without undue arguing, temper outburst; tolerate frustration, copes with disappointments, retains self-worth	
20. Behavior Norms	Controls threatening or physical expression of anger, violent behaviors,either to self or others or to property. Law-abiding and responsible with rules, car, etc.	

²Adopted from Daily Living Activities Scale, Willa Pressmanes, used with permission.

TRAUMA HISTORY (Reminder: You may choose not to answer any of the following questions.)							
Have you (child) been impacted by a traumatic event or experience? Yes No If yes, when?							
Have you (child) ever been forced to have sexual contact? Yes No If yes, when?							
Have you (child) participated in High-Risk behavior (i.e., multiple sexual partners, or a partner with multiple sexual partners, shared needles)? \square Yes \square No							
Would you like to share more about your trauma history that you may wish to discuss?							
DEVELOPMENTAL FACTORS							
Mother's health during pregnancy? \square Good \square Fair \square Poor \square Do Not Know							
Alcohol consumed during pregnancy? ☐ Yes ☐ No If yes, how much?							
Street Drugs consumed during pregnancy? ☐ Yes ☐ No If yes, used?							
During pregnancy used: ☐ Tranquillizers (Valium, Librium, Xanax) ☐ Cigarettes ☐ Diabetes Medication ☐ Coffee or Caffeine Drinks ☐ Seizure Medications ☐ Antibiotics ☐ Sleeping Medication ☐ Psychiatric Medication ☐							
Number of previous pregnancies							
This delivery was ☐ Normal ☐ Early ☐ Long Labor ☐ Eclampsia ☐ Problems of Toxemia ☐ Rh Incompatibility ☐ Unusual Stress ☐ Breech Delivery ☐ Water Broke More Than 24 Hours Early ☐ Induced Delivery ☐ Forceps ☐ Cesarean							
Birth Defects:							
As an infant, child was \square Normal \square Slow \square Advanced \square Other							
As a toddler, child was \square Normal \square Slow \square Advanced \square Other							
Bladder Training Problems \square Yes \square No If yes, started at age They							
Bowel Training Problems \square Yes \square No If yes, started at age They							
Ear Problems \square Yes \square No If yes, started at age They							
Sleep Problems □ Yes □ No If yes, started at age They							
Eating Problems \square Yes \square No If yes, started at age They							
Other Pre-School Problems							

SPIRITUAL BACKGROU	IND									
Is spirituality or religion i	mporta	ant to y	you? [□ Yes	□ No	Comments: _				
How important is your fa	nith? □	Extre	mely	□ Ver	y 🗆 So	omewhat \square	Not at All			
What challenges have yo	ou had	regard	ling s _l	oiritual i	ssues?					
How might our faith/spir	ituality	help y	ou ov	ercome	e your cl	hallenges?				
MEDICAL HISTORY										
How is your child's or ad	olesce	ent's he	ealth?	o □ Ver	y Good	☐ Good ☐	Fair 🗌 Poor	☐ Very Po	or	
The child or adolescent	has be	en trea	ated f	or 🗆 He	earing [☐ Vision ☐ 0	Coordination [☐ Speech	☐ Breathing	
Chronic Health Problem	(s)									
Has your child or adoles ☐ Broken Bone ☐ Eye Injury		vere La	acerat	ions [_	ach Pumped	□ Head Inj r		vere Bruises	
 □ Breathing Difficulty □ Vision Changes □ Numbness □ Hair Change □ Chest Pain □ Loss of Consciousne MENTAL HEALTH HISTO □ Check here if you have 	☐ Pul☐ Ne☐ Gai☐ Co☐ No☐ Parss	se Irre rvousr it Unst ughing seblee nic Atta	gulari ness eadin deds acks Other TMEN	ity [ness [Light Light Mem Musc Trem Conf Cons	headedness ory Problems cle Weakness or usion stipation atment.	☐ Sleep Pr ☐ Vomiting ☐ Shakines ☐ Falling ☐ Diarrhea	oblems g ss n nes	☐ Cramps☐ Seizures☐ Dizziness☐ Bedwetting☐ Hearing Loss	
Mental Health Treatm										
Treated By/Hospital Na	ame	From	n: Date	e to Dat	ate For What Problems?			Result	Results of Treatment	
Medications (Current	and Pa	ast)								
Medication	Amo		Presci	ribed By	/:	Taken From	Date to Date	Results o	f Treatment	
					<u> </u>					
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Thank you for taking the time to complete this background information. Please place this in the envelope provided, put your child's name on the outside, and seal it to insure privacy. Bring with you to your child's appointment.





NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY

If you have questions about any part of this notice or if you want more information about our privacy practices, please contact: Chief Executive Director, or Privacy Officers 304 N. Jefferson, PO Box 807, Iola, KS 66749, Phone 620/365-8641.

WHY WE ARE PROVIDING THIS NOTICE:

Southeast Kansas Mental Health Center and Ashley Clinic compile health information relating to you and the treatment and services you receive. This information is called protected health information (PHI) and is maintained in a designated record set. We may use and disclose this information in various ways. Sometimes your agreement or authorization is necessary for us to use or disclose your information and sometimes it is not. This Notice describes how we use and disclose your protected health information and your rights. We are required by law to give you this Notice, and we are required to follow it. We may change this Notice at any time if the law changes or when our policies change. If we change the Notice you will be given a revised Notice.

USES AND DISCLOSURES OF YOUR HEALTH INFORMATION THAT MAY BE MADE WITHOUT YOUR AUTHORIZATION:

For your treatment. We may share your protected health information with other treatment providers. For example, if you have a heart condition, we may use your information to contact a specialist and may send your information to that specialist. We may send your information to other treatment providers, as necessary. For appointment reminders. We may use your protected health information to remind you of appointments, including leaving a voicemail message, text, and or

For payment. We may use and disclose health information about you to obtain payment for healthcare services that you received. We may use health information about you to arrange for payment (such as preparing bills and managing accounts). We also may disclose health information about you to others (such as insurers, collection agencies, and consumer reporting agencies). In some instances, we may disclose health information about you to an insurance plan before you receive certain healthcare services because, for example, we may need to know whether the insurance plan will pay for a particular service. However, if you pay full fee out of pocket for your treatment and make a specific request that we not send information to your insurance company for that treatment, we will not send that information to your insurer except under certain circumstances.

For example, we may need to obtain a pre-authorization for treatment or send your health information to an insurance company so it may pay for treatment.

- 1. For our healthcare operations. We may use and disclose health information about you in performing a variety of business activities that we call "healthcare operations." These "healthcare operations" activities allow us to, for example, improve the quality of care we provide and reduce healthcare costs. Examples
 - Reviewing and evaluating the skills, qualifications, and performance of healthcare providers taking care of you. A.
 - B. Providing training programs for students, trainees, healthcare providers or non-healthcare professionals to help them practice or improve their
 - Cooperating with outside organizations that evaluate, certify or license healthcare providers, staff or facilities in a particular field or specialty.
 - Working with others (such as lawyers, accountants, and other providers) who assist us to comply with this Notice and other applicable laws.
- 2. For Business Associate Agreements. Southeast Kansas Mental Health Center and Ashley Clinic provide services through business associate contracts, for which we may disclose protected health information about you so that they may perform the job that we have asked them to do, and bill you or your third-party payer for the services rendered. We require the business associate to appropriately safeguard your protected health information through a **Business Associate Agreement** with Southeast Kanas Mental Health Center and Ashley Clinic. **Examples** include clearinghouses for billing, software vendors, some insurers, and drug wholesalers.
- 3.As Required by Law. We will use and disclose health information about you whenever we are required by law to do so. There are many state and federal laws that require us to use and disclose health information. For example, state law requires us to report gunshot wounds and other injuries to the police and to report known or suspected child abuse or neglect to the Department of Social Services. We will comply with those state laws and with all other applicable laws.
- 4. When permitted by law, we may use or disclose health information about you without your permission for various activities that are recognized as "national priorities." We will only disclose health information about you in the following circumstances when we are permitted to do so by law. Below are brief descriptions of the "national priority" activities recognized by law.
 - Threat to health or safety: We may use or disclose health information about you if we believe it is necessary to prevent or lessen a serious threat to health or safety.
 - Public health activities: We may use or disclose health information about you for public health activities. Public health activities require the use of health information for various activities, including, but not limited to, activities related to investigating diseases, reporting child abuse and neglect, monitoring drugs or devices regulated by the Food and Drug Administration, and monitoring work-related illnesses or injuries. For example, if you have been exposed to a communicable disease (such as a sexually transmitted disease), we may report it to the State and take other actions to prevent the spread of the disease.
 - Abuse, neglect, or domestic violence: We may disclose health information about you to a government authority (such as the Department of Social Services) if you are an adult and we reasonably believe that you may be a victim of abuse, neglect, or domestic violence.
 - Health oversight activities: We may disclose health information about you to a health oversight agency which is basically an agency responsible for overseeing the healthcare system or certain government programs. For example, a government agency may request information from us while they are investigating possible insurance fraud.
 - Court proceedings: We may disclose health information about you to a court or an officer of the court (such as an attorney). For example, we will disclose health information about you to a court if a judge orders us to do so.
 - Law enforcement: We may disclose health information about you to a law enforcement official for specific law enforcement purposes. For example, we may disclose limited health information about you to a police officer if the officer needs the information to help find or identify a missing person.
 - Inmates or Persons in Custody: If you are an inmate of a correctional institution or under the custody of a law enforcement official, we may release your protected health information to the correctional institution or a law enforcement official when it is necessary for the institution to provide you with health care; when it is necessary to protect your health and safety or the health and safety of others; or when it is necessary for the safety and security of the correctional institution.
 - Coroners and others: We may disclose health information about you to a coroner, medical examiner, or funeral director or to organizations

- that help with organ, eye and tissue transplants.
- I. Workers' compensation: We may disclose health information about you in order to comply with workers' compensation laws.
- J. **Employers:** We may disclose your protected health information to your employer if we provide you with health care services at your employer's request and the services are related to an evaluation for medical surveillance of the workplace or to evaluate whether you have a work-related illness or injury. We will tell you when we make this type of disclosure.
- K. Treatment alternatives: For providing your information on treatment alternatives or other services. We may use and disclose protected health information to tell you about or recommend possible treatment options or alternatives that may be of interest to you. We may also use and disclose protected health information to tell you about health-related benefits or services that may be of interest to you. In some cases, the facility may receive payment for these activities. We will give you the opportunity to let us know if you no longer wish to receive this type of information.
- L. Research organizations: We may use or disclose health information about you to research organizations if the organization has satisfied certain conditions about protecting the privacyof health information.
- M. Certain government functions: We may use or disclose health information about you for certain government functions, including but not limited to military and veterans' activities and national security and intelligence activities. We may also use or disclose health information about you to a correctional institution in some circumstances where that information may be needed for health care purposes.
- 5. Fundraising. If we conduct fundraising and we use communications like the U.S. Postal Service or electronic email for fundraising, you have the right to opt-out of receiving such communications from us. Please contact our Privacy Officers to opt-out of fundraising communications if you chose to do so.

AUTHORIZATIONS

Other than the uses and disclosures described above (#1-5), we will not use or disclose health information about you without the "authorization" – or signed permission – of you or your personal representative. In some instances, we may wish to use or disclose health information about you, andwe may contact you to ask you to sign an authorization form. In other instances, you may contact us to ask us to disclose health information and we will ask you to sign an authorization form.

If you sign a written authorization allowing us to disclose health information about you, you may later revoke (or cancel) your authorization in writing (except in very limited circumstances related to obtaining insurance coverage). If you would like to revoke your authorization, you may write us a letter revoking your authorization. If you revoke your authorization, we will follow your instructions except to the extent that we have already relied upon your authorization and taken some action

The following uses and disclosures of health information about you will only be made with your authorization (signed permission):

- Uses and disclosures for marketing purposes.
- ✓ Uses and disclosures that constitute the sales of health information about you.
- ✓ Most uses and disclosures of psychotherapy notes if we maintain psychotherapy notes.
- ✓ Any other uses and disclosures not described in this Notice.

YOUR HEALTH INFORMATION RIGHTS:

- 1. Right to Copy of This Notice. You have a right to have a paper copy of our Notice of Privacy Practices at any time. If you would like to have a copy of our Notice, ask the receptionist for a copy, or contact our Privacy Officers.
- 2. Right to Access: You have the right to access, or to inspect and obtain a copy of your protected health information. To exercise this right, you should contact the Privacy Officer because you must complete a specific form, so we have the information we need to process your request. You may request that your records be provided in an electronic format, and we can work together to agree on an appropriate electronic format. Or you can receive your records in a paper copy. You may also direct that your protected health information be sent in electronic format to another individual. You may be charged a reasonable fee for access. We can refuse access under certain circumstances. If we refuse access, we will tell you in writing and in some circumstances, you may ask that a neutral person review the refusal.
- 3. Right to Amend Your Records. If you feel that your protected health information is incorrect or incomplete, you may ask that we amend your health records. To exercise this right, you must contact the Privacy Officer to complete a specific form stating your reason for the request and other information that we need to process your request. We can refuse your request if we did not create the information, if the information is not part of the information we maintain, if the information is part of information that you were denied access to, or if the information is accurate and complete as written. You will be notified in writing if your request is refused, and you will be provided an opportunity to have your request included in your protected health information.
- 4. Right to Accounting. You have the right to receive an accounting (which means a detailed listing) of disclosures that we have made for the previous six (6) years. If you would like to receive an accounting, you may send us a letter requesting an accounting, fill out a **specific form**, or contact our Privacy Officer. Accounting Request Forms are available from our Privacy Officer.
 - The accounting will not include several types of disclosures, including disclosures for treatment, payment or healthcare operations. If we maintain your medical records in an Electronic Health Record (EHR) system, you may request that include disclosures for treatment, payment, or healthcare operations. The accounting will also not include disclosures made prior to April 14, 2003. You have the right to one accounting per year at no cost.
- 5. Right to Request Restrictions. You have the right to ask us to restrict disclosures of your protected health information. To exercise this right, you should contact the Privacy Officer because you must complete a specific form to provide us with the information that we need to process your request. If you self-pay for a service and do not want your health information to go to a third party payer, we will not send the information, unless it has already been sent, you do not complete payment, or there is another specific reason we cannot accept your request. For example, if your treatment is a bundled service and cannot be unbundled and you do not wish to pay for the entire bundle, or the law requires us to bill the third-party payer (e.g., a governmental payer), we cannot accept your request. We do not have to agree to any other restriction. If we have previously agreed to another type of restriction, we may end that restriction. If we end a restriction, we will inform you in writing.
- 6. Right to Communication Accommodation. You have the right to request that we communicate with you in a certain way or at a specific location. To exercise this right, you should contact the Privacy Officer because you must complete a specific form to provide us the information that we need to process your request.
- 7. Breach Notification. You also have the right to be notified in the event of a breach of health information about you. If a breach of your health information occurs, and if that information is unsecured (not encrypted), we will notify you promptly with the following information:
 - ✓ A brief description of what happened.

- ✓ A description of the health information that was involved.
- ✓ Recommended steps you can take to protect yourself from harm.
- What steps we are taking in response to the breach.
- Contact procedures so you can obtain further information.
- 8. Right to File a Complaint. If you believe that your privacy rights have been violated or if you are

dissatisfied with our privacy policies or procedures, you may file a written complaint either with us or with the federal government.

We will <u>not</u> take any action against you or change our treatment of you in anyway if you file a complaint. To file a written complaint with us, you may bring your complaint directly to our Privacy Officer, or you may mail it to the following address:

ATTN: Privacy Officer SEKMHC / Ashley Clinic P.O. Box 807 Iola, KS 66749

To file a written complaint with the federal government, please use the following contact information:

Office for Civil Rights

U.S. Department of Health and Human Services

200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201

Toll-Free Phone: 1-(877) 696-6775 Website: http://www.hhs.gov/ocr/privacy/hipaa/complaints/index.html Email: OCRComplaint@hhs.gov

YOUR RIGHTS REGARDING ELECTRONIC HEALTH INFORMATION TECHNOLOGY:

Southeast Kansas Mental Health Center and Ashley Clinic participates in electronic health information technology or HIT. This technology allows a provider or a health plan to make a single request through a health information organization or HIO to obtain electronic records for a specific patient from other HIT participants for purposes of treatment, payment, or health care operations. HIOs are required to use appropriate safeguards to prevent unauthorized uses and disclosures. You have two options with respect to HIT. First, you may permit authorized individuals to access your electronic health information through an HIO. If you choose this option, you do not have to do anything.

Second, you may restrict access to all of your information through an HIO (except as required by law). If you wish to restrict access, you must submit the required information either online at http://www.KanHIT.org or by completing and mailing a form. This form is available at http://www.KanHIT.org. You cannot restrict access to certain information only; your choice is to permit or restrict access to all of your information.

If you have questions regarding HIT or HIOs, please visit http://www.KanHIT.org for additional information.

If you receive health care services in a state other than Kansas, different rules may apply regarding restrictions on access to your electronic health information. Please communicate directly with your out-of-state health care provider regarding those rules.

OTHER USES AND DISCLOSURES:

- 1. Most uses and disclosures of psychotherapy notes, uses and disclosures for marketing purposes, and uses and disclosures that constitute a sale of protected health information require your authorization. Psychotherapy notes are a particular type of protected health information. Mental health records generally are not considered psychotherapy notes. Your authorization is necessary for us to disclose psychotherapy notes.
- 2. There are some circumstances when we directly or indirectly receive a financial (e.g., monetary payment) or non-financial (e.g., in-kind item or service) benefit from a use or disclosure of your protected health information. Your authorization is also necessary for some marketing uses of your protected health information.
- 3. Other uses and disclosures of your protected health information not covered by this Notice or the laws that apply to us will be made only with your written authorization. You may revoke your authorization in writing at any time, provided you notify us. If you revoke your authorization, it will not take back any disclosures we have already made.

ACKNOWLEGEMENT OF RECEIPT:

You will be asked to sign an acknowledgement of receipt of this Notice of Privacy Practices. If you have any questions regarding this Notice of Privacy Practices, please contact our Privacy Officers.

CHANGES TO THIS NOTICE:

If we change the Notice, you will be given a revised Notice.

We reserve the right to change this Notice at any time. We reserve the right to make the revised Notice effective for protected health information that we currently maintain in our possession, as well as for any protected health information we receive, use, or disclose in the future. A current copy of the Notice will be posted in our waiting area and on our website.

Effective Date: 03/23/2013, Revised 03/13/13, Revised 05/29/15, Revised 01/10/24.